

Privacy Policy

Effective Date: 7/29/2025

At The Giving Voice Therapy LLC, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data when you visit our website, contact us, or communicate with us through SMS or other means.

1. Information We Collect

We may collect personal information including:

- Name
- Phone number
- Email address
- Insurance information (if applicable)
- Messages you send via our contact forms, email, or SMS
- Scheduling and service details
- Website usage data through cookies and analytics tools

2. How We Use Your Information

We use your information to:

- Respond to inquiries or service requests
 - Schedule and confirm appointments
 - Send appointment reminders via SMS or email
 - Provide therapy services and follow-up care
 - Improve our website and services
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3. SMS/Text Messaging

If you provide your phone number, you may receive SMS communications from us.

These messages may include appointment reminders, follow-ups, or administrative information.

SMS consent is not shared with third parties or affiliates. You can opt out at any time by replying “STOP.”

4. Sharing of Information

We do not sell or share your personal data with third parties except:

- When required by law or legal process
- With your written consent
- With HIPAA-compliant service providers who assist in our operations (e.g., billing, EHR systems)

5. Data Security

We take reasonable measures to protect your personal data using secure systems, encryption, and confidentiality protocols. However, no method of transmission over the Internet or SMS is 100% secure.

6. Your Rights

You may:

- Request access to the information we hold
 - Request corrections to your information
 - Withdraw SMS or email consent at any time
 - Request deletion of your records (subject to legal obligations)
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7. Cookie Policy

Our website may use cookies for functionality and analytics. You may control cookie settings through your browser.

8. Changes to This Policy

We may update this Privacy Policy periodically. Updates will be posted here with a new effective date.

9. Contact Us

The Giving Voice Therapy LLC

Email: info@givingvoicetherapy.com

Phone: 305-964-5767

Website: www.givingvoicetherapy.com